

UNITED STATES PATENT AND TRADEMARK OFFICE
CERTIFICATE OF CORRECTION

PATENT NO. : 7,885,391 B2
APPLICATION NO. : 10/699264
DATED : February 8, 2011
INVENTOR(S) : Sherif Yacoub

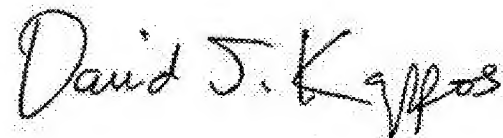
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It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

In column 7, line 61, in Claim 6, delete “new center” and insert -- new call center --, therefor.

In column 8, line 9, in Claim 9, delete “timescale” and insert -- time-scale --, therefor.

Signed and Sealed this
Twenty-seventh Day of December, 2011

A handwritten signature in black ink that reads "David J. Kappos". The signature is written in a cursive, flowing style with a large initial "D" and a stylized "K".

David J. Kappos
Director of the United States Patent and Trademark Office